

QUALITY POLICY

Polydrain Civils Ltd is committed to being a world class supplier to the construction industry of injection moulded parts and sub-assemblies that satisfy the requirements of BS EN ISO 9001:2015 providing the highest quality service and continually reviewing our processes in line with business needs in order to maximise the efficiency of our Quality Management System (QMS).

The principal elements of our policy are: -

- To develop and maintain a Quality Management System satisfying the requirements of BS EN ISO 9001: 2015 which forms the framework for achieving continual improvement, complete customer satisfaction and full realisation of all company objectives in accordance with our strategic direction.
- To focus on the requirements of our customers, establishing levels of communication capable of fully determining their needs and expectations.
- To establish and maintain an infrastructure capable of supporting all company activities and realising all company objectives.
- To identify scope for improvement in every aspect of the company's activities, devising and implementing effective solutions throughout.
- To assure our customers compliance with applicable statutory and regulatory requirements.

Implementation of the Quality Policy is the responsibility of every member of staff throughout the organisation, supported by our processes and resource structure.

Company Director

Signature: 

Sales & Marketing Director

Signature: 

Quality Manager/ QMR

Signature: 

Company No: 08252288

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